NEW JERSEY DEPARTMENT OF AGRICULTURE P O L I C Y

Subject: Workplace Violence	Number: 1.137	
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I PURPOSE

To set forth the New Jersey Department of Agriculture's Workplace Violence Policy and procedures concerning violence in the workplace pursuant to Executive Order 49 (1996). New Jersey State employees have a right to work in a safe and secure environment.

II POLICY STATEMENT

The New Jersey Department of Agriculture is committed to promoting a safe environment for employees, clients, customers and visitors and to work with employees to maintain a work atmosphere that is free from violence, harassment, intimidation, and other disruptive behavior. The New Jersey Department of Agriculture has a zero tolerance for such behavior in the workplace. Employees at all levels are encouraged to report threatening or intimidating behavior to the appropriate authorities in and outside the New Jersey Department of Agriculture which, in turn, will be promptly investigated and if substantiated, remedied with appropriate administrative or disciplinary action.

III DEFINITIONS

<u>Workplace</u> may be any location, either permanent or temporary, where an employee performs any work-related duty (any field location, any off-site business-related social function, or any facility where state business is conducted.) More specifically, a workplace includes, but is not limited to, office buildings and surrounding perimeters, including parking lots, field locations, clients' homes as well as traveling to and from work assignments.

<u>Workplace Violence</u> is any act or threat of physical violence, harassment, intimidation, or other threatening disruptive behavior that occurs at the workplace. It ranges from threats and verbal abuse to physical assaults and even homicide. It can involve employees, clients, customers and visitors.

The following acts are considered situations involving workplace violence:

- Violent acts by anyone who has no other connection with the workplace but enters with the intent to commit a robbery or another crime.
- Violence directed at employees by customers, clients, patients, students, inmates, or any others to whom an organization provides services.
- Violence by an employee against customers, clients, patients, students, inmates, or any others to whom an organization provides services.
- Violence against co-workers, supervisors, or managers by a present or former employee

• Violence committed in the workplace by someone who does not work there but has a personal relationship with an employee (for example, this can be an abusive spouse or domestic partner).

<u>Threats or Threatening Behavior</u> is overt expression, verbal or nonverbal, of an intent to cause physical or mental harm. It is intended to instill fear in the recipient thereof. An expression constitutes a threat without regard to whether the party communicating it has the present ability to carry out the threat or without regard as to whether the expression of harm is one of an immediate or future nature.

<u>Harassment or Intimidation</u> is threats or other conduct, which in any way, create a hostile environment; impair agency or department operations; or frighten, alarm or inhibit others. Psychological intimidation or harassment includes making statements which are false, malicious, disparaging, derogatory, rude, disrespectful, abusive, obnoxious, insubordinate, or which have the intent to hurt others' reputations. Physical intimidation or harassment may include holding, impeding or blocking movement, following, stalking, touching, or any other inappropriate physical contact or advances.

Note: Harassment or intimidation based on an individual's protected class are also covered by the New Jersey State Policy Prohibiting Discrimination in the Workplace and should therefore be reported to the department's EEO Officer

<u>Stalking</u> is a malicious course of conduct that includes approaching or pursuing another person with intent to place that person in reasonable fear of serious bodily injury or death to him/herself or to a third party.

<u>Physical Assault</u> is the act of inflicting physical harm or unwanted or hostile physical contact of a non-sexual or sexual nature, including but not limited to, hitting, fighting, pushing, shoving or throwing objects.

Note: Physical assault of a sexual nature such as sexual assault or rape are also covered by the New Jersey State Policy Prohibiting Discrimination in the Workplace and should therefore be reported to the department's EEO Officer. Such conduct should also be reported to the appropriate law enforcement.

<u>Property Damage</u> is damage to property which includes property owned or utilized by the State, its employees, clients and visitors.

<u>Weapon</u> shall mean any instrument which will cause bodily harm, physical damage, or death when used in the ordinary and usual manner contemplated by its design and construction and includes, but is not limited to: firearms, clubs, knives, stun guns, brass knuckles and martial arts weapons.

<u>Employee Advisory Service</u> provides professional referral services and counseling to state employees and their dependents who are dealing with personal, family or work-related issues that may be adversely impacting work performance including situations involving workplace violence.

IV. PROHIBITED ACTIONS

Prohibited behaviors that are considered "acts or threats of violence" under this policy include, but are not limited to, the following:

- Disruptive or aggressive behavior intended to disturb, frighten, interfere or prevent normal work activities (such as yelling at others, use of abusive language, shaking fists at another person, punching a wall).
- Any type of physical contact to cause harm (hitting, shoving, slapping, punching or other physical attack).

- Threatening to harm an individual or his/her family, friends, or property. This includes direct or indirect threats such as sending threatening letters, threatening phone calls or threatening emails.
- Conduct that includes repeated verbal abuse and intimidation, profanity, or unwanted sexual
 comments, advances or physical contact. It should be noted that allegations of unwelcome or
 unwanted sexual comments, advances, or physical contact are covered under the New Jersey State
 Policy Prohibiting Discrimination in the Workplace and should be reported to the appropriate law
 enforcement as it may also subject the aggressor to criminal charges.
- Breaking or throwing objects.
- Making harassing or threatening telephone calls or sending harassing or threatening written or electronic communications.
- Intimidating or attempting to coerce an employee to do wrongful acts.
- Concealing or using a weapon.

Other Forms of Violence

Bullying is a form of repeated aggressive, humiliating, and intimidating behavior over time to intentionally hurt another person, physically or mentally. Bullying is characterized by an individual behaving in a certain way to gain power over another person. Examples of this behavior include but are not limited to outbursts of anger, using derogatory names, withholding necessary work information, spreading rumors, or ridiculing someone in front of another. Like any other disruptive or violent behavior, conduct that undermines an employee's right to dignity at work is a violation of this policy.

Obsession/Stalking is another form of workplace violence which occurs when an individual repeatedly seeks to establish a personal relationship with another, contrary to the wishes of the victim. The offender simply refuses to stop the escalating attempts to maintain attachment with the victim, even when the victim tries to set limits or end the attachment. Obsessed individuals have been known to be a threat to the safety of the individual with whom they are obsessed. Employees are encouraged to seek assistance from their supervisor and the Office of Human Resources if they believe that someone has an obsessive attachment, or they are being stalked.

Domestic Violence is a pattern of abusive and controlling behaviors used by one person in an intimate relationship over another to gain power and control. This may include verbal, emotional and physical abuse. Employees who are victims of domestic violence are strongly encouraged to seek assistance. The Employee Advisory Service is available to help at 1-866-EAS-9133.

Victims of domestic violence, or other personal problems, who believe that violence may extend to the workplace are encouraged to notify their supervisor and the Office of Human Resources. The New Jersey Department of Agriculture understands the sensitivity of the issue and will maintain confidentiality, to the extent possible, to respect the employee's privacy. In accordance with NJSA 11A:2-6a, Human Resources Officers shall follow the Uniform Domestic Violence Policy issued by the Civil Service Commission.

V. POLICY PROVISIONS

The New Jersey Department of Agriculture will not tolerate any behavior of any employee, customer, contractor, vendor or any other person that reasonably poses a threat to the safety and security of, or that harms any New Jersey Department of Agriculture employee or New Jersey Department of Agriculture property. In furtherance of this policy, all employees, including directors, managers and supervisors, have a responsibility to adhere to work practices designed to make the work place more safe and secure. All employees, including directors, managers and supervisors, are responsible for using safe work practices; for following all New Jersey Department of Agriculture directives, policies and procedures; following the

New Jersey Department of Agriculture Workplace Violence Crisis Management Plan; and for assisting in maintaining a safe and secure work environment. Employee reports of violence or threats of violence will be held in confidence to the maximum extent possible and subject to all applicable laws. The New Jersey Department of Agriculture will not tolerate any form of retaliation against an employee for making a report under this policy.

A. Protective or Restraining Orders

New Jersey Department of Agriculture employees who have been granted court-ordered protection which extends to the workplace must notify his/her supervisor and the Human Resources Office who will work together to develop a plan in compliance with the order and to maintain the safety of the employee and others at the workplace.

B. Weapons in the Workplace

Under no circumstances may an employee or member of the public (other than an appropriately licensed law enforcement or security officer) possess any form of weapon such as a firearm, knife (with a blade longer than 3 inches) or explosive device on their person or in their vehicle or in state vehicles. If an individual has a permit to carry such type of weapon, this policy shall supersede that permit. In addition, use of or intent to use any other object as a weapon is also a violation of this policy. If the above situation exists, such individuals will be asked to remove any form of weapon from the worksite. Employees who become aware of the presence of a weapon should immediately report it to management. If management is unsuccessful in obtaining voluntary consent to this request, law enforcement assistance shall be sought.

C. Imminent or Actual Violence Situations

Actual threats should always be taken seriously and responded to immediately. If an employee feels that someone presents a danger or demonstrates peculiar behavior, he or she should take proper precaution, and promptly report such behavior to his or her supervisor or manager.

Moreover, if circumstances indicate imminent or actual danger involving weapons or personal injury, employees should take the necessary precautions to assure their own safety and the safety of others by dialing 9-911 from state phone lines (911 from cell phones) for immediate law enforcement and medical assistance.

D. Establishment of a Crisis Management Team

As part of this policy, the New Jersey Department of Agriculture hereby establishes a Crisis Management Team to oversee the development of a workplace violence prevention plan, to respond to emergency situations involving workplace violence, and to ensure that this policy is implemented. Ms. Linda Krajain, Manager, Human Resources, is designated as the authorized point person for the Crisis Management Team. Ms. Krajain will receive the incident reports and conduct the investigations. In the event of a violent incident, a minimum two (2) members from this group will assemble, direct the agency response, and ensure that an incident report is filed with the Civil Service Commission.

Permanent Members

Lauren Zarrillo, EEO Officer Linda Krajain, Manager, Human Resources Appropriate Division Director Alternate: Monique Purcell, Assistant Secretary of Agriculture **Responsibilities of the Crisis Management Team –** Ms. Linda Krajain, Manager, Human Resources shall function as the main point of contact for the Crisis Management Team and will ensure that the Team:

- Develop guidelines outlining how crisis incidents should be responded to and managed. The
 guidelines and procedures should relate to the severity level of the incident. Include protocol for
 reporting incidents to State Police and/or law enforcement authorities.
- Identify and develop procedures for securing work areas where an incident occurred and a plan for ensuring the safety of employees and others remaining in the area.
- Identify and develop procedures that designate the ways that crisis communications should be managed. This should include distinct modes of communications with employees, family members of the victim(s), the media, etc.
- On an annual basis, review the various workplace violence incident report forms, and the administrative, disciplinary, and/or legal actions that may be administered in response to an incident to ensure they are appropriate and current.
- Identify the specific roles and responsibilities of each team member.

VI. Consequences for Those Who Violate This Policy

Appropriate disciplinary, administrative or criminal action shall be taken against any person who violates the provisions of this policy. Administrative or disciplinary action can take many forms depending on the circumstances, up to and including immediate suspension, removal, and/or forfeiture of employment.

Any person who engages in any act of violence in a New Jersey Department of Agriculture facility may be removed from the workplace as quickly as safety permits and may be banned from entering New Jersey Department of Agriculture facilities until an investigation is completed.

VII. Incident Reporting and Investigating

All incidents or alleged incidents of workplace violence shall be reported to Ms. Linda Krajain, Manager, Human Resources immediately at Linda.Krajain@ag.nj.gov (609-292-7729), followed by submittal of the Workplace Violence Initial Incident Report Form (WPV-1 attached) within 24 hours of an alleged workplace violence infraction.

All reported incidents of workplace violence shall be investigated under the guidance of the New Jersey Department of Agriculture.

No employee bringing a complaint, providing information for an investigation, or testifying in any proceeding under this policy shall be subjected to adverse employment consequences based upon such involvement or be the subject of other retaliation.

Roles and Responsibilities

It is important to understand the roles and responsibilities necessary to support and sustain a work environment in which violent or potentially violent situations are effectively addressed. There should be a focus on prevention by increasing employee understanding of the nature of workplace violence, how to respond to it, and how to prevent it.

It is up to each employee, supervisor or manager to assist with making the New Jersey Department of Agriculture a safe workplace free of violence, harassment, intimidation, and other disruptive behavior for all.

Employee Responsibilities:

Employees should familiarize themselves with the policy and are responsible for the following:

- Immediately notify their supervisor or manager of the work unit if they are a victim or witness an act of violence or other violation of this policy. If the supervisor or manager is the perpetrator of the violence, the incident should be reported to the Manager, Human Resources
- Document the incident (in writing) as soon as possible after it occurs
- Complete and forward a Workplace Violence Initial Incident Report Form (WPV-1) to the supervisor or manager for signature, or where the supervisor or manager is the perpetrator of the violence, to the Manager, Human Resources within (24) hours of an alleged workplace violence infraction
- If applicable, complete and forward an Employer's First Report of Accidental Injury or Occupational Disease form (RM-2) to the supervisor or manager for signature, or where the supervisor or manager is the perpetrator of the violence, to the Manager, Human Resources within (24) hours upon sustaining any injury related to workplace violence
- Cooperate with any subsequent investigation of workplace violence incidents
- Be familiar with the services provided by the Employee Advisory Services
- Inform managers or supervisors about restraining or protective court orders related to domestic situations so that assistance can be offered at the work place

Unit Supervisor/ Manager Responsibilities:

Acts of aggression and violent behavior require immediate action. Managers and Supervisors may assess situations to ensure the safety and security of employees and are responsible for the following actions:

- Obtain emergency police intervention or medical response, as needed.
- Take all reported incidents of workplace violence seriously.
- Immediately notify Ms. Linda Krajain at 609-292-7729.
- Notify and brief their division director or senior management designee of the division.
- Interview and obtain written statements from witnesses once the situation is brought under control.
- Complete the "Workplace Violence Incident Report," WPV-1 and forward the completed form and witness statements to Ms. Linda Krajain no later than one (1) business day following (receipt of and) completion of the incident form.
- Sign (or complete, if employee is unable to do so) an accident report, RM-2, arising from any
 reported incident of workplace violence, and forward the completed report to Ms. Linda
 Krajain no later than one (1) business day following the receipt of and completion of accident
 report.
- Conduct, assist in, or cooperate with any subsequent investigations of workplace violence.
- Provide feedback to employees regarding the outcome of their reports concerning violent or potentially violent incidents.
- Encourage employees who demonstrate signs of stress or evidence of possible domestic violence to seek assistance, such as the Employee Advisory Service.

<u>Manager, Human Resources Responsibilities:</u> The following actions, in consultation with the Crisis Management Team, should be taken by designated Point Person within (48) hours following alleged incident:

- Respond immediately to the incident
- Advise unit supervisor/management on appropriate incident response measures
- Conduct investigation, including obtaining interviews, written statements and other documentary evidence from the victim, the accused and all witnesses to the incident
- Ensure a final report is issued after the investigation to the Secretary of Agriculture. Such

- report shall include a summary of the interviews, findings of fact, analysis, conclusion, and recommendation for appropriate administrative and/or disciplinary action
- Recommend to the agency or department head, or his or her designee, appropriate administrative/disciplinary or other action within 60 days of the initial reported incident/allegations
- Track workplace violence incidents/allegations in accordance with State Policy

VIII. Maintenance and Support

A. Employee Advisory Service (EAS)

Professional counseling services, provided by the Employee Advisory Service (EAS), will be used to assist in the assessment of violent or potentially violent situations, to assess an employee's fitness for work and to counsel victims of violence in the workplace. Private medical services provided by State-appointed doctors may also be used to assess an employee's fitness for work, following a verified incident of workplace violence covered by this policy.

B. Health and Safety

With the Occupational Safety and Health Act of 1970, Congress created the Occupational Safety and Health Administration (OSHA) to assure safe and healthful working conditions for working men and women by setting and enforcing standards and by providing training, outreach, education and assistance.

C. Recordkeeping

Each State agency will be responsible for maintaining records on workplace violence. Injuries resulting from workplace violence shall be reported to the Department of the Treasury, Division of Risk Management and shall be recorded as required under the Public Employees Occupational Health and Safety (PEOSHA) procedures. All incident reports shall be maintained as confidential records, to the extent practicable and appropriate, and kept on file in accordance with State document retention schedules.

D. Training and Education

Training and education will be provided to all employees to increase awareness about workplace violence. This will include information to help employees understand what workplace violence is, and how it can be prevented. Employees are also mandated to take *Active Shooter* training annually and *New Jersey State Workplace Violence: Recognize, Prevent, and Report* training upon hire and biennial thereafter. Any other associated training on this topic is encouraged.

E. Communications

Copies of this policy and the Workplace Violence Incident Report Form shall be distributed to all New Jersey Department of Agriculture employees upon hire. Any revisions and/or additions made to this policy shall be distributed to all current and future employees in accordance with the effective date.

A copy of the New Jersey Department of Agriculture's Workplace Violence Policy shall be posted in all department facilities and should be made accessible via the Department intranet. A copy, including any supplements, shall also be provided to the Civil Service Commission.

Public information regarding any incident of workplace violence involving a New Jersey Department of Agriculture employee, or occurring in New Jersey Department of Agriculture facility, shall be released only by, or with approval of the Secretary of Agriculture and in accordance with the requirements of the Open Public Records Act (OPRA).

New Jersey Department of Agriculture

WORKPLACE VIOLENCE INITIAL INCIDENT REPORT FORM (WPV-1)

INSTRUCTIONS: Please complete all applicable sections and return it to the Manager, Human Resources (Ms.

Linda.Krajain@ag.nj.gov), New Jersey Department of Agriculture, PO Box 330, Trenton,

New Jersey 08625 or fax it to (609) 633-2550.

1. COMPLAINANT INFORMATION				
Name:	Job Title:			
Department: Division:	Work Location:			
Home Address:				
Home Phone Number:	Work Phone Number:			
2. INCIDENT INFORMATION				
Date: Time: Type of incident (check one):	Location of incident:			
☐ Threats or Threatening Behavior ☐ Property Damage ☐ Bullying	 ☐ Harassment or Intimidation ☐ Obsession/Stalking ☐ Other (Specify): ☐ Physical Assault ☐ Domestic Violence			
Briefly describe the incident (attach additional pages if necessary):				
Was a weapon involved? (check one) Was the victim injured? (check one) If yes, please specify your injuries:	□ YES □ NO □ YES □ NO			
Did Police respond to incident:	□ YES □ NO			
If YES, name of Police Department:				
Was Police Report Filed?	☐ YES ☐ NO Report Number:			
3. VICTIM INFORMATION				
☐ Intruder ☐ Current Employee ☐ Client ☐ Visitor ☐ Former Employee ☐ Supervisor/Manager ☐ Family Friend ☐ Other (specify): Perpetrator's Name (if known): Address:				
4. PERPETRATOR INFORMATION				
* *	Client □ Visitor □ Former Employee Family Friend □ Other (specify):			

5. IMMEDIATE ACTION TAKEN				
Was the victim's supervisor notified? Supervisor's Name and Title:	ES □ NO			
Was the Union Representative notified? Who was notified?	□ YES	□NO		
Was any action taken by employer (specify) Did the Employee receive medical atten Was the Employee or co-worker(s) offer EAS or Other:	tion?		NO NO	
6. FURTHER ACTION/NOTIFICATION				
Was any further action taken by the worksite ☐ YES ☐ NO If YI	e manager? ES, specify:			
Has victim or co-worker(s) had any counsel If YES, specify EAS or other:	ing or supportive	help since the in	ncident? □ YES	□ NO
Has the victim received any medical treatment of YES, please specify names and addresses			S 🗆 NO	
Incident disposition: \Box No action taken \Box Other	□ Arrest	☐ Disciplinary	Action Request	
7. ADDITIONAL INFORMATION				
Did the victim lose any workdays?	□ YES	□ NO	Specify:	
Did the perpetrator's conduct affect more th If YES please specify:	an one individua	? 🗆 YES 🗆 No	O	
Was this perpetrator involved in previous in Specify:	cident(s)? 🗆 YE	S 🗆 NO		
Has this type or similar incident(s) occurred ☐ YES ☐ NO Specify:	in the office prev	viously?		
What does victim feel can be done in the fut	ure to avoid such	an incident:		
Has any other corrective action been taken:				
Additional Comments (attach additional pag	es as may be nec	essary):		
MPLOYEE SIGNATURE		DATE		
UPERVISOR SIGNATURE		DATE	·	

State of New Jersey Executive Order #49

Governor Christine Todd Whitman

WHEREAS, violence in the workplace is a growing concern at all levels of government; and

WHEREAS, violence against employees can take many forms including harassment, threats and physical acts of violence; and

WHEREAS, the State of New Jersey recognizes its obligation to provide a safe, respectful and harmonious work environment for each of its employees; and

WHEREAS, each employee has the right to a workplace free from violence and threats of violence; and

WHEREAS, because of the unique nature of their work, government employees may be at increased risk of violence in the workplace; and

WHEREAS, the Department of Personnel has conducted relevant research on workplace violence and is responsible for all aspects of employment and employee development on behalf of the citizen-employees in State departments, agencies and organizations;

NOW, THEREFORE, I, CHRISTINE TODD WHITMAN, Governor of the State of New Jersey, by virtue of the authority vested in me by the Constitution and by the Statutes of this State, do hereby ORDER and DIRECT:

- 1. The policy of the State of New Jersey shall be that harassment, intimidation, violence or threats of violence by or against its employees shall not be tolerated, and that the State of New Jersey shall not tolerate any violence or threats of violence against any State property or installation.
- 2. The Commissioner of Personnel shall recommend strategies for prevention, action and reaction to incidents of workplace violence and provide each department, office, division or agency of State government with technical assistance and/or consultative services in order to implement this policy.
- 3. This Order shall take effect immediately.

GIVEN, under my hand and seal this 17th day of April in the Year of Our Lord One Thousand Nine Hundred and Ninety-Six and of the Independence of the United States, the Two Hundred and Nineteenth.

/s/ Christine Todd Whitman Governor

Attest: /s/ Margaret M. Foti

Chief Counsel to the Governor

NEW JERSEY DEPARTMENT OF AGRICULTURE WORKPLACE VIOLENCE CRISIS MANAGEMENT PLAN

It is the New Jersey Department of Agriculture's policy to provide its employees with a safe, secure workplace. To reach this goal, the Department has developed a workplace violence prevention plan to respond to emergency situations involving workplace violence. In this effort to provide its employees with a safe, secure workplace, the Department will take the following actions, as well as other appropriate actions as needed.

- Conduct a physical security review of the Department's locations at least once every two years. This will
 include a review of the physical security measures already in place (i.e. security guards, employee IDs, key card
 access systems, self-closing and locking doors, updating emergency contact information posted in all buildings,
 etc.).
- Place a reminder via Department's e-mail and Intranet systems at least once a year, reminding employees of the need to refrain from defeating security systems (by leaving main doors open), to have proper I.D. badges in their possession, as well as to call the security desk to report intruders.
- Place a reminder via Department's e-mail and Intranet systems at least once a year, reminding all employees that the Workplace Violence Policy and Crisis Management Plan are available on the NJDA intranet.
- Recover I.D. and swipe card access badges from former employees and notify security guards of disciplinary removals or suspensions in order to limit access of these employees to the Department of Agriculture.
- Make available personal safety awareness training for NJDA employees at least once every two years, as available.
- Distribute to all NJDA employees Executive Order No. 49 and this document.
- Review and update all policies and procedures related to workplace violence, as warranted.
- The NJDA recognizes the importance of training for a successful workplace violence prevention program.
 Therefore, the Department will provide a refresher training program on workplace violence for all employees periodically.

Communication

All communications regarding incidents of workplace violence with the media will be coordinated through the Manager, Human Resources. The Manager, Human Resources will also be responsible for ensuring communication with families and co-workers of victims, and with NJDA Senior Staff as necessary.

NEW JERSEY DEPARTMENT OF AGRICULTURE WORKPLACE VIOLENCE CRISIS MANAGEMENT PLAN

Mandatory Actions

A. Physical Assault:

- 1. IMMEDIATELY NOTIFY STATE POLICE (9-911) or local police for field office locations, and as warranted, also make arrangements for securing medical assistance for injured employee(s).
- 2. Secure safety of other employees.
- 3. Notify the appropriate Division Director, Supervisor and Manager, Human Resources.
- 4. File Initial Incident Report Form in accordance with the NJDA Workplace Violence Policy.
- 5. Employee completes the Form RM2 "Employer's First Report of Accidental Injury or Occupational Disease" as required by PEOSH and Department of the Treasury.

B. Threat of Assault

- Immediately notify appropriate Division Director, Supervisor and Manager, Human Resources for assessment and advice regarding removal of offending party or parties from premises, and notification of appropriate authorities as warranted. (NOTE: IF THE SAFETY OF ANY EMPLOYEE IS IN JEOPARDY, PLEASE CONTACT THE STATE POLICE IMMEDIATELY: 9-911 or local police for field office locations.
- 2. Secure safety of employees.
- 3. Notify the appropriate Division Director, Supervisor and Manager, Human Resources.
- 4. File Initial Incident Report Form in accordance with the NJDA Workplace Violence Policy.
- 5. Employee completes the Form RM2 "Employer's First Report of Accidental Injury or Occupational Disease" as required by PEOSH and Department of the Treasury.

C. Property Damage

- 1. Immediately notify Facility Manager (609-292-6931) who will consult with Human Resources regarding assessment and advice for removal of offending party or parties from premises, and notification of appropriate authorities as warranted. (NOTE: IF THE SAFETY OF ANY EMPLOYEE IS IN JEOPARDY, PLEASE CONTACT THE STATE POLICE IMMEDIATELY: 9-911 or local police for field office locations.
- 2. Secure safety of employees.
- 3. If offending party is an NJDA employee, call the Human Resources Office.
- 4. File Initial Incident Report Form in accordance with the NJDA Workplace Violence Policy.
- 5. Employee completes the Form RM2 "Employer's First Report of Accidental Injury or Occupational Disease" as required by PEOSH and Department of the Treasury.

D. Potential Threats

- Discovery of items/materials in the workplace, in state vehicles, or on state-owned computers, that
 indicate actual threats of violence, or raise concerns related to potential workplace violence, shall be
 reported immediately to the Manager, Human Resources.
- 2. Making threatening telephone calls, sending harassing or threatening text messages shall be considered potential threats and shall be reported immediately to the Human Resources Office. The instructions below have been provided by the Office of Information Technology/ Telecommunications Group to be used when an NJDA employee receives any threatening or harassing telephone calls.

NEW JERSEY DEPARTMENT OF AGRICULTURE WORKPLACE VIOLENCE CRISIS MANAGEMENT PLAN

- a. If the user talks to the caller just hang-up and immediately dial the Call Trace code by pressing (*57) STAR 57 on your Centrex touchtone phone. You will hear a recording "trace complete". Call Trace is available on most state phones. In general, for obscene calls the Police generally require 3 completed traces. If there is a safety concern, State Police, or local police for field locations, should be notified immediately for their assistance.
- b. Once you hear the trace complete recording, for annoying, harassing calls contact Verizon's Annoyance Call Bureau 1-800-518-5507 to start the process. If you are uncomfortable or there is a safety concern (for example a threatening remark), immediately contact the State Police: 9-911 or local police for field locations. Immediately thereafter, please bring the incident to the attention of the NJDA's Human Resources Office at 609-292-5517.
- 3. Potential threats shall include sending harassing or threatening letters, e-mail messages or other forms of written or electronic communications, including posting threats of violence on Internet public/social networking sites such as (but not limited to) Facebook and Twitter. Threats of violence using electronic communications shall be reported immediately to the Human Resources Office who will conduct the investigation.
- 4. Potential threats shall include the willful, malicious and repeated stalking (physically or electronically) of another person, and/or making of a credible threat with intent to place the other person in reasonable fear for his or her safety.

NEW JERSEY DEPARTMENT OF AGRICULTURE Receipt for Workplace Violence Policy

I have received a copy of the New Jersey Department of Agriculture's Workplace Violence Policy. I acknowledge that I am responsible for reading the Policy and understand that I am bound by the provisions of the Policy.

Name:		
	(Print)	
Name:		
	(Signature)	
Title:		
Division:		
Date:		